ELIGIBILITY CRITERIA
Pharmacist assesses consumer needs and applies patient eligibility criteria (Approved Screening Tool):
- Consumer is living at home in a community setting and has a valid Medicare or DVA card, and
- Consumer has not received a MedsCheck, Diabetes MedsCheck, Home Medicines Review (HMR) or Residential Medication Management Review (RMMR) in the previous 12 months.

MedsCheck
Consumer:
- Is taking five or more prescription medicines, or
- Has had a recent significant medical event (as defined in the Programme Specific Guidelines).

Diabetes MedsCheck
Consumer:
- Was diagnosed with type 2 diabetes within the past 12 months or their type 2 diabetes is less than ideally controlled, and
- Is unable to gain timely access to existing diabetes education/health services in their community.

Prior to consultation:
- Pharmacist discusses the service and the consumer or consumer’s carer provides informed consent.
- An appointment is made and the consumer is requested to bring all current medicines (prescription, non-prescription and complementary medicines) and any medication/monitoring devices to the appointment.
- A list is prepared of the consumer’s medicines from the pharmacy’s dispensary records.

The consultation:
- To be conducted by a registered pharmacist in the community pharmacy’s designated consultation area (i.e. a screened area or separate room that is distinct from the general public area of the pharmacy).
- Aim is to facilitate discussion with the consumer, focusing on improving medicine use through education, self-management and medication adherence strategies.

Elements
Gather relevant information from the consumer or consumer’s carer:
- Verify and complete the list of the consumer’s prescription, non-prescription and complementary medicines (Medicines List);
- Verify any allergies; and
- Identify any chronic conditions.

Review and discuss the use of all medicines and medication/monitoring devices, including:
- Assess medication adherence;
- Assess education needs including the provision of written information to support improved understanding and use of medicines;
- Provide education and guidance on correct use of medication/monitoring devices;
- Discuss management of chronic condition(s) including lifestyle factors related to medicine use and self-management; and
- Attempt to resolve any medication-related issues that have been identified from the information available.

Develop a written Action Plan including agreed consumer goals and actions and any agreed follow-up with the consumer’s GP and/or other healthcare provider(s).

Provide consumer with a copy of the Consumer Report which is the Medicines List and Action Plan.

Arrange agreed follow-up actions, which may include:
- Contacting the consumer’s GP or other healthcare provider(s); and
- Providing a copy of the Medicines List and/or Action Plan to the consumer’s GP or other healthcare provider(s).

To claim payment for the MedsCheck or Diabetes MedsCheck service complete the Claim Template: MedsCheck and Diabetes MedsCheck Claim Items spreadsheet available under the Resources tab on the 6CPA website and submit it online via the 6CPA Registration and Claiming Portal at www.6cpa.com.au

File all consultation documentation including the Consumer Report (Medicines List and Action Plan) and Claim Template.

This programme is funded under the Sixth Community Pharmacy Agreement between the Commonwealth of Australia and the Pharmacy Guild of Australia.

JULY 2015