



Chronic Pain MedsCheck Trial

What is the Chronic Pain MedsCheck Trial?

The Chronic Pain MedsCheck Trial is a Pharmacy Trial Program (PTP) as part of the Sixth Community Pharmacy Agreement (6CPA) and is funded by the Australian Department of Health.

The aim of the Chronic Pain MedsCheck Trial is to determine the effectiveness of a national in-pharmacy medicines review program in improving patients' ability to self-manage their chronic pain; preventing incorrect use and overuse of pain medication; increasing health literacy in relation to pain medication, and; improving overall quality of life.

Within each Group 50 pharmacies will be randomly selected to be "evaluation trial sites" (so there will be 50 Group A and 50 Group B evaluation trial sites). More details are included in the [Pharmacy/Pharmacist Information Statement](#).

What is involved in participation?

The trial involves pharmacies conducting an intervention for patients with chronic pain, reviewing their medication and developing an action plan.

Community pharmacists will be required to use the trial software to conduct a pain assessment and collect trial data, and then educate patients on self-management techniques and provide resources to assist them.

Pharmacists must also complete the free CPD accredited online training modules before starting services.

Is it a program?

This is part of the Pharmacy Trial Programs under the Sixth Community Pharmacy Agreement and is a randomised control trial conducted in community pharmacies. It is not a 6CPA Program.

How do I claim for services?

The trial has a passive claiming system, **so no submission of claims is required by the pharmacy**. As long as all required information for the trial intervention has been completed in GuildCare NG the pharmacies will receive payments. Payments will be processed monthly and will be directed to your nominated bank account for the 6CPA Guild Trial Programs. If you wish to update your bank account details, please contact the project team.

Are my MedsCheck claim caps affected?

As this is a Pharmacy Trial Program and not one of the 6CPA Programs, your pharmacy's MedsChecks caps will not be affected.

Based on patient self-report, if a patient has had a Diabetes/Regular MedsCheck Service or Home Medicines Review in the last 12 months then they are not eligible for the Chronic Pain MedsCheck, however a Diabetes/Regular MedsCheck service can be done after a Chronic Pain MedsCheck Service.

How do I get the software?

The GuildCare NG trial software is provided as complimentary for the duration of the trial once at least one pharmacist has completed the required training.

This process takes place fortnightly and software activation occurs after the training completion has been confirmed and we have notified GuildLink to provide access to GuildCare NG for the trial. Please contact the project team on chronicpain.ptp@6cpa.com.au if you haven't been activated about two weeks after you have completed the training.

How much training is involved?

Depending on your pharmacy allocation, there are three to four compulsory online training modules to complete on the GuildEd website. These modules are CPD accredited and are available free and online to pharmacists registered to participate in the trial.

Training is accessible and high quality and also tailored for community pharmacy. It takes about 2.5 hours total to complete the training, and is worth up to 6 Group 2 CPD points.

Where is the training?

The training is available at <https://guilded.guild.org.au/> under the **myLearning** tab for pharmacists registered for the trial. This training will not show up in a search as you must consent to participate in the trial to be granted access to your account.

To access the training:

1. Login to <https://guilded.guild.org.au/> using your registered email address. You may need to reset your password.
 2. Click on the yellow **myLearning** tab
 3. Start the **Chronic Pain MedsCheck: Main/Evaluation Site** course
-

How do I register additional pharmacists for training?

To register an additional pharmacist, send an email to chronicpain.ptp@6cpa.com.au with the following:

- **Signed Pharmacist Consent Form**
 - Pharmacist's full name (typed out)
 - Pharmacist's **GuildEd/myCPD email address**, or a unique, individual email address for account activation (typed out)
-

What happens after I complete the training?

Once you have completed the training, the project team will send your pharmacy details to Guildlink to activate your trial software. This will be actioned from a weekly report so there is no need to email your training certificate.

I can't complete my patient case

If you are unable to complete your patient case on GuildCareNG, check that section headings have turned from red to blue. If there is a heading in red, check whether all required information has been entered.

If you are unsuccessful, please contact Guildlink on **1300 647 492**, or at support@guildcare.com.au.

How do I get paid?

Payments will be directed to your nominated bank account for the 6CPA Guild Trial Programs, however if you wish to update your bank account details, please contact the project team on chronicpain.ptp@6cpa.com.au.

How do I withdraw a patient?

In the software please select the Decline button under the patient case record. Please fill out the reason for the patient declining to participate in the trial.

Can I replace a patient who has dropped off?

You can recruit a new patient into the trial, but they need to have a new record and case completed. You cannot complete a six week midpoint or three month follow up service for a different patient than the one you started with.

Can intern pharmacists perform this service?

Intern pharmacists may do the training and support the set up on the consultations, but are not considered eligible to perform services as per the trial eligibility criteria:

"Ensure that services are delivered by a Registered Pharmacist face-to-face or over the telephone (midpoint consultation only for Group B) with the patient in the community pharmacy."

Do I need to send hard copies of the Patient Consent Forms to HealthConsult?

If you are an Evaluation Site pharmacy, you will be supplied with reply paid envelopes to return the patient consent forms for the trial participation and the MBS/PBS data collection consent. Please batch and return these using the supplied envelopes.

Who do I contact for more information about the trial?

If you have any questions call the project team on **1300 555 262** or email chronicpain.ptp@6cpa.com.au.

For any questions regarding the GuildCareNG software, please contact Guildlink on **1300 647 492**, or at support@guildcare.com.au.