

## INFORMATION STATEMENT

# Diabetes MedsCheck Service

A *Diabetes MedsCheck* is a service provided by the pharmacist that includes a review of the medicines you are taking and education to assist you with managing your type 2 diabetes. This service is aimed to assist you if you are unable to access other diabetes education or health services in your community. The service aims to help reduce your risk of developing complications from type 2 diabetes, and improve medicine use with the goal of improved health outcomes.

In order to receive a *Diabetes MedsCheck Service* you need to be a Medicare and/or Department of Veterans' Affairs (DVA) cardholder who lives at home in a community setting. You must not have had a *MedsCheck*, *Diabetes MedsCheck*, *Home Medicines Review* or *Residential Medication Management Review Service* in the previous 12 months. Also, you need to be unable to access to existing diabetes education/health services and have been diagnosed with type 2 diabetes (in the last 12 months) or have less than ideally controlled type 2 diabetes.

Under this service the pharmacist will:

- assess your eligibility to receive the service
- obtain informed consent from you to receive the service
- ask you to bring all prescriptions and current medicines along to an appointment
- check the medicines you have brought in against the pharmacy dispensing records
- talk to you about your medical conditions and any allergies you may have
- teach you how to store and take your medicines correctly
- help you understand the importance of keeping to your prescribed medicines schedule
- educate you in effectively using blood glucose monitoring devices
- help you to improve control of your blood glucose levels
- develop and provide you with a copy of an accurate medicines list and written action plan

- agree follow up actions that may include contacting your doctor or other healthcare provider, and providing them with a copy of the medicines list and written action plan
- collect personal and sensitive information from you to enable the pharmacy to claim a payment for delivery of this service

The Australian Government is paying the pharmacy for the *Diabetes MedsCheck Service*. You will not be charged an additional fee by the pharmacy for this service.

**You will still be required to pay to obtain the medicines that will be checked through this Diabetes MedsCheck service.**

If you provide your consent, the pharmacist will also:

- collect personal and sensitive information at the first patient registration appointment to allow the Australian Department of Health (the Department) to monitor and evaluate the program's effectiveness
- collect personal and sensitive information at six monthly appointments after you start using the *Diabetes MedsCheck service* to allow the Department to monitor and evaluate the program's effectiveness

The Australian Government will pay for the full cost of data collection at your first registration appointment and also at each 6 monthly follow-up appointment. You will not be charged an additional fee by your pharmacy at these data collection appointments.

## Australian Privacy Principle 5 Notification under the *Privacy Act 1988*

Your personal information is protected by law, including the *Privacy Act 1988*.

### **Collection of Personal Information to allow payment to your pharmacist**

The Department and the 6CPA Administrator (the Pharmacy Guild of Australia) are collecting your personal information to verify your eligibility to receive the *Diabetes MedsCheck Service* and enable the pharmacy to claim a payment for the delivery of the service to you.

Personal information, details about your eligibility for the service, the medications you are taking and other health information will be collected by your pharmacist and disclosed for this purpose.

If you consent to receive this service by completing and signing the consent form, your personal information will be collected for this purpose.

If you do not provide your consent to the collection of your information for this purpose, your pharmacist will not be able to assess your eligibility for the service and you will not be able to access a funded *Diabetes MedsCheck Service*. In this event, you may be required to pay the cost of the service to your pharmacist.

### **Collection of additional information to allow monitoring and evaluation of the service**

You also have the option of consenting to the Pharmacy Guild of Australia and the Department collecting your personal information for the purposes of monitoring and evaluating the *Diabetes MedsCheck Service*. If you consent, your personal information will be collected at an initial appointment and six monthly follow up appointments. Your personal information will also be disclosed to Department's contracted researchers (Health Consult Pty Ltd) for this purpose.

Personal information, details about your eligibility for the service, the medications you are taking and other health information will be collected by your pharmacist and disclosed for this purpose.

Your access to the *Diabetes MedsCheck Service* will not be affected if you do not provide consent to the collection of this additional information.

If any information is published as a result of the analysis, your information will be provided in such a way that you cannot be identified.

## Further Information

The Department and the Pharmacy Guild of Australia are unlikely to disclose your personal information to overseas recipients.

The Department can be contacted by telephone on **(02) 6289 1555** or free call **1800 020 103** or by using the online enquiries form at [www.health.gov.au](http://www.health.gov.au)

The Pharmacy Guild of Australia can be contacted by telephone on **1300 555 262** or email at [support@6CPA.com.au](mailto:support@6CPA.com.au)

The Department has a privacy policy which you can read at: [www.health.gov.au/privacy](http://www.health.gov.au/privacy)

The Pharmacy Guild of Australia has a privacy policy which you can read at <http://6cpa.com.au/privacy-policy/>

You can obtain copies of these privacy policies by using the contact details set out above. The privacy policies contain information about:

- how you may access the personal information the Department or Pharmacy Guild of Australia holds about you and how you can seek correction of it; and
- how you may complain about a breach of the Australian Privacy Principles and how complaints are dealt with.

## INFORMATION STATEMENT

# Diabetes MedsCheck Service

## CONSENT

### Acknowledgement

I have read or had explained to me, and understand the contents of the *Diabetes MedsCheck Service* Information Statement.

### Consent

- I consent to receive the *Diabetes MedsCheck Service* and in doing so I consent to the collection of my personal information by the Pharmacy Guild of Australia and the Department to enable the pharmacy to claim a payment for delivery of that service.
- I consent to the collection of my personal information by the Pharmacy Guild of Australia and the Department for program monitoring and evaluation purposes.

\_\_\_\_\_  
*Signature of Participant*

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*Name of Participant*

If you are signing on behalf of the Participant, please indicate your relationship to the Participant:

- Parent or guardian of child
- Other – specify the applicable number from one of the categories below here: \_\_\_\_\_
1. Enduring Guardian, recognised by a relevant State or Territory law
  2. Enduring Power of Attorney, recognised by a relevant State or Territory law
  3. A person recognised by a relevant State or Territory law
  4. A person who has been nominated in writing by the Participant while the Participant was capable of giving consent