

BASICS FACTSHEET

OVERVIEW

Dose Administration Aids (DAAs) are devices or systems designed to assist patients in the community to better manage their medicines, with the objective of avoiding medication misadventure and associated hospitalisation. The devices are usually sealed blister packs or sachets containing medicines set out in a calendar pack that must be tamper proof once packed. Each dose compartment contains either single dose/s of one medication type or multiple dose/s of one or more medication types for a particular time and date

From 1 July 2017, the Australian Government, through the 6th Community Pharmacy Agreement, will be contributing \$6.00 to community pharmacies who are providing a weekly Dose Administration Aid to patients who meet the eligibility criteria as set out in the DAA Program Rules. Information on the eligibility requirements, service capping arrangements and claiming information is available on this fact sheet.

DOSE ADMINISTRATION AID SERVICE CAPS

Total funding of \$100 million is available in the 2017/18 financial year to allow for the provision of DAA services to patients living in the community (see Patient Eligibility Criteria). To ensure that the funding remains within the allocated budget the service will be capped on an individual pharmacy basis. This will apply as follows:

- Approved community pharmacies will be allocated their individual cap based on their previous DAA service volumes that were recorded and claimed under the Pharmacy Practice Incentive Program for the period 1 June 2016 through to 31 May 2017.
- Approved community pharmacies that have recorded and claimed from between 200 and 400 DAA patients per week under the Pharmacy Practice Incentive Program will be capped at an upper limit of 200 DAA patients per week.
- Approved community pharmacies that have recorded and claimed greater than 400 DAA patients per week under the Pharmacy Practice Incentive Program will receive an upper limit cap at no more than 60% of their previous DAA service volumes.

Community pharmacies participating in the program will be able to view their individual DAA cap once they log onto the 6CPA registration and Claiming Portal. This will be displayed in the "Update Details" section when you log into the Portal.

Please note: requests to change the DAA caps that have been allocated to an Approved community pharmacy for 2017-2018 due the outcomes of external commercial arrangements will not be considered. The method for the calculation of the caps will be based on the number of DAA services that were previously claimed under the former Pharmacy Practice Incentive (PPI) DAA program in 2016-17 and this method will be applied consistently across all pharmacies who are participating.

The special capping arrangements (which apply to those Approved community pharmacies who have previously recorded and claimed greater than 400 DAA patients per week) are in place until 30 June 2018. From 2018/19 the upper cap of 200 DAAs per week will apply. The current methodology for the calculation of the caps will remain in place for 17/18 and will be reviewed prior to 18/19 to ensure ongoing sustainable arrangements.

CLAIMING

Claims for the provision of services under the 6CPA DAA Program must be made via the 6CPA Registration and Claiming Portal available at www.6cpa.com.au. Claims for the DAA program need to be undertaken in monthly lots and claims must be lodged by the end of the following calendar month (i.e. July DAA service provision will need to be lodged by the end of August).

At the end of each month, approved community pharmacies will be asked to provide the **"number of DAAs packed for the period"** for eligible patients (please note that multiple DAAs packed for the same patient during a single week will count as a single DAA).

For example – for July 2017 you would provide the total number of eligible DAAs packed from the 1st of July through to the 31st of July.

Community pharmacies will only be paid up to their individual allocated cap amount, however pharmacies are encouraged to lodge the number of all eligible DAAs packed for the period.

Quarterly audits of the claiming data will be undertaken to ensure that community pharmacies are remaining within their allocated DAA caps. If a community pharmacy is found to have been paid for more than their allocated cap funds may be recovered by the 6CPA Support Team. Pharmacies may also be subject to audits by the Australian Government to ensure all services are provided in accordance with the Program Rules. Pharmacies must be able to provide records to support the number of eligible DAAs packed per week.

Community pharmacies participating in the DAA Program are required to keep records on the service for seven (7) years to support their claim for payment (demonstrating patient eligibility and the supply of the service). Please refer to the DAA Program Rules for more details.

Please see the "How to Claim for DAAs" guide on the Guides and Factsheets page of the 6CPA website which can be found at <http://6cpa.com.au/resources/user-guides/> for further information on how to lodge a claim for the DAA Program.

ELIGIBILITY

Pharmacy Eligibility Criteria

To be eligible to participate and receive payments under the DAA program, community pharmacies must:

- Be an approved Section 90 pharmacy
- Be accredited by an approved Pharmacy Accreditation Program or be in the process of attaining Accreditation within 6 months of lodging an application to register for the program.
- Agree to publically display and comply with the Community Pharmacy Service Charter and Customer Service Statement
- Meet the DAA program requirements as detailed in the DAA Program Rules which can be found at <http://6cpa.com.au/medication-adherence-programs/dose-administration-aids/>
- Register for program participation via the 6CPA Registration and Claiming Portal at www.6cpa.com.au
- Submit a valid monthly claim for payment under the DAA program via the 6CPA Registration and Claiming Portal for DAA service provision no later than the end of the following calendar month (for example - July services will need to be claimed by the end of August)

It is important that an Eligible Community Pharmacy's registration is maintained and updated as required (PBS approval number changes etc) as this may affect your eligibility and payments. Contact the 6CPA Support Team to update your pharmacy registration details.

Patient Eligibility Criteria

To be eligible for a funded DAA service under the 6CPA DAA Program, patients must satisfy the following criteria:

- Be a Medicare and/or DVA cardholder or a person who is eligible for a Medicare card;
- Be living at home in a community setting – this service is not available to in-patients of public or private hospitals, day hospital facilities, transitional care facilities, residents of an government funded aged care facility or patients in a correctional facility;
- Holds a current government issued concession card;

and

- Has difficulties managing their medication due to literacy or language barriers, physical disability or cognitive difficulties

or

- Is taking 5 or more prescription medicines and is experiencing difficulties with medication management.

Please see the DAA Program Rules for all information surrounding the participation in the DAA Program which can be found at www.6cpa.com.au

OTHER INFORMATION

For further information on the 6CPA DAA Program please see the following documents:

- 6CPA General Terms and Conditions
- DAA Program Rules
- DAA How to Claim Guide
- 6CPA Program Frequently Asked Questions (FAQs)

CONTACT

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