MedsCheck/Diabetes MedsCheck Initial Patient Registration Guide

The following is a guide to providing Initial Patient Registration Data for MedsCheck and Diabetes MedsCheck claims.

Data Required	Claim Accepted	Claim Declined	Comments
Patient Details			
A. Patient Medicare/DVA number	11 digit Medicare number or a DVA number	If numbers entered are not a valid Medicare or DVA number	Medicare number must include all 10 digits plus the patient reference number (the number next to their name on the card). Note patient is only eligible if they hold a Gold or Orange DVA card.
B. Patient first name	Patient first name entered in free text field	If left blank	
C. Patient Surname	Patient surname entered in free text field	If left blank	
D. Patient Date of Birth	Patient Date of Birth in DD/MM/YYYY format – select from calendar	Anything other than DD/MM/YYYY format or left blank	
E. Patient Gender	One of the fixed options from drop down box including: - Male - Female - Intersex or indeterminate - Not stated/ inadequately described	If fixed option not selected	
F. Where is the patient currently living	One of the fixed options from drop down box including: - Private residence - Independent living unit within a retirement village - Supported accommodation or supported living - Institutional setting, including Aged Care and psychiatric/mental health community care facilities - Other	If one of the fixed options is not selected and field is left blank, or if "Other" is selected and the free text field is left blank.	Where "Other" is selected free text is provided which must contain information on living arrangements (please limit to 100 characters) for claim to be accepted
G. Patient residential postcode	Four digit numerical value	Anything not a four digit numerical value	Note NT patients must have a '0' as the first digit of their postcode.
H. Is English the primary language spoken at home	One of the fixed options - Yes - No	N/A	

I.	Does the patient identify as Aboriginal or Torres Strait Islander?	One of the fixed options - Yes - No	N/A	
Service Details				
J.	Date of Service provision	Date of service provision in DD/MM/YYYY format – select from calendar	Anything other than DD/MM/YYYY format or left blank	
K.	Reason for MedsCheck Service	One of the fixed options from drop down box including: - Recent significant medical event - To identify problems the consumer may be experiencing - To help the consumer learn more about their medicines - To improve the effective use of medicines by consumer - To educate the consumer about how to best use and store their medicines - Consumer is taking medications with a high risk of adverse event	If fixed option not selected	
L.	Number of prescription medicines patient is using	Must contain a numeric value.	If a numeric value is not entered or is left blank.	A numerical value for all prescribed medicines at time of preparing report, including Prescription Only medicines as well as non-prescription medicines dispensed from a prescription (e.g. salbutamol inhaler on prescription).
M.	Number of non-prescription medicines patient is using	Must contain a numeric value.	If a numeric value is not entered or column is left blank.	A numerical value indicating the number of non-prescription medicines a person uses at the time of preparing report that are not recorded in the pharmacy's dispense system (i.e. captured under point 'L'), including OTC and complementary
N.	What health condition is the consumer taking medications for?	Any of the fixed options selected from drop down box including: - CVD (including anticoagulants) - Diabetes - Osteoporosis - Arthritis	If any of the fixed options not selected, or if "Other" is selected and the following free text field is left blank.	Note that multiple options can be selected Where "Other" is selected the following free text field must contain information on the patient's health condition (please

	- Pain - Mental Health issue - Epilepsy - Parkinson's Disease - Dementia - Respiratory disorders - Alimentary tract - Other		limit to 100 characters) for claim to be accepted
O. Outcome of MedsCheck Service	Any of the fixed options selected from drop down box including: - Recommendation of no change in medications - Recommendation to increase dose and/or number of medicines - Recommendation to decrease dose and/or number of medicines - Increase in knowledge about importance of their medicine regime - Increase in knowledge about importance of medicine adherence - Other	If any of the fixed options not selected, or if "Other" is selected and the following free text field is left blank	Note that multiple options can be selected Where "Other" is selected the following free text field must contain information regarding the option (please limit to 100 characters) for claim to be accepted.
P. Actions taken by pharmacist as a result of the MedsCheck	Any of the fixed options selected from drop down box including: - Action plan developed and provided to consumer - Action plan developed and provided to consumer's GP - GP verbally consulted about the consumer - Referred to GP significant issues identified - Other	If any of the fixed options is not selected, or if "Other" is selected and the following free text field is left blank	Note that multiple options can be selected Where "Other" is selected the following free text field must contain information on the option (please limit to 100 characters) for claim to be accepted.
Q. In the last six months, did the patient go to the GP or hospital because of problems with their medicines?	One of the fixed options - Yes - No	N/A	
R. Does the patient have support with managing medicines?	One of the fixed options selected from drop down box including: - Minimal (e.g. Living alone) - Occasional assistance (e.g. Living alone with periodic help) - Routine assistance (e.g. regular carer)	If one of the fixed options is not selected	

		- Complete assistance (assistance with preparation and taking of medicines)		
S.	What is consumer's average Medsindex score	A numeric value from 0 to 100.	Anything other than a numeric value between 0 and 100	Numeric value between 0 and 100 based on the dosage of a person's medicine and the frequency a person has the relevant prescription dispensed. For people on multiple medicines, the score should be based on all routine prescribed medicines used or intended for long-term use (i.e. not 'PRN medicines' or short-term antibiotics). A manual MedsIndex template is available from http://6cpa.com.au/resources/user-guides/
T.	Written consent for service provision	If 'Yes' is selected	If "No" is selected	
U.	Written patient consent for provision of evaluation data	If "Yes" is selected	If "No" is selected	