

STAGED SUPPLY

- **How does the Staged Supply service fee work?**

The Staged Supply Service fee is broken into two components as set out below:

Service Fee	Description
\$7.90	Provision of the first Staged Supply service each week (day 1 of the week)
\$4.00	Each additional provision of the Staged Supply service during the week

The \$7.90 fee is received once per week as the 'first Staged Supply of the week'. A fee of \$4 is then payable for each other dose provided in the week. Please note that the fee is "per patient per day". If a patient visits more than once a day to receive medication, the pharmacy will only be able to claim for 1 fee per day.

- **What happens when a patient ceases receiving the Staged Supply service? Do I get the 'patient set up fee' and 'collection of data registration' again?**

The Staged Supply Program has been redesigned to support the collection of health outcome data to assist with the evaluation of the program. The intention for the data collection for the Staged Supply program was that pharmacies provide this information for patients that would be receiving the service ongoing, and that data collection would be followed up at the 6 month point.

Given there is a fixed funding amount allocated to the Staged Supply Program, the Data collection fee will only be paid for four (4) eligible patients at patient registration and follow up. In circumstances where a patient is no longer receiving a Staged Supply Service at your pharmacy, but they have received the service for more than 4 consecutive months, please undertake a follow up service

on their completion if possible. Please note that follow-up payments can only be made for patients who have been on the Staged Supply Service for a continuous 4 month period.

Once the patient has ceased, you will be able to include another patient in your claims in terms of the staged supply service fee (up to the maximum of 4) but no further "data collection" will be payable.

The Staged Supply Claiming templates have been updated to reflect two sections – the first section will need to be completed in order for you to claim your monthly staged supply service fees. The second section will only be required if you are collect data for the evaluation purposes – that is your patient has consented to the collection and you are within your cap of 4 patients.

- **Do I need to submit the Staged Supply claim template each month even if I am claiming for the same patients?**

You will need to attach the Staged Supply claiming template with each monthly claim. You will need to indicate the month and year that the claim relates to. All other information could potentially remain the same month to month but you will need to ensure it is still correct (particularly the amount of doses provided for the period as month to month this could change).

If patient details have changed you will be able to record them on the new spreadsheet and provide end dates for those patients who are no longer receiving the service.

- **What happens when a patient stops the Staged Supply service due to changes in their circumstances or through a personal choice not to continue?**

If the patient is ceasing this service permanently, and they have been on the Staged Supply service for a continuous period of four months, a Follow Up service should be undertaken (where possible). If it

has been less than a four month continuous period no follow up service will be required.

The pharmacy will be able to submit a claim to cover the final period of the Staged Supply Service and the data collection fee (where applicable).

The pharmacy could register and claim for another Staged Supply patient (up to the cap of 4).

- **A patient started Stage Supply in the last week of June 2017. Can that be included in the Staged Supply claim for July 2017?**

No, services can only be claimed from 1 July. For example: If the patient started Staged Supply on Monday the 26th of June and came in on Mondays, Wednesday and Saturdays, Saturday the 1st of July would be counted as that patient's start date.

- **If a patient takes more than one Staged Supply eligible drug would this count as 1 patient against the cap?**

Yes this would count as 1 patient against the pharmacy cap of four patients.

Please note that the Staged Supply service fees payable are per patient per day and not per drug. The maximum allowable service fee that can be claimed per patient per week is \$31.90 regardless of how many medications they are on.

- **What happens if the patient has an increase or decrease in their Staged Supply quantity (i.e. going from one tablet to 2 tablets daily or the reverse)?**

The fee is per patient per day – there is no additional fees for patients taking more than 1 eligible medicine/dose or visit per day. The maximum allowable service fee that can be claimed per patient per week is \$31.90 regardless of how many medications they are on.

- **Do we need to re-register on the 6CPA claiming portal to participate in the Staged Supply program?**

If you are currently registered on the 6CPA Registration and Claiming portal for the provision of Staged Supply under the PPI program, you are not required to submit a new registration form. If you would like to check any of your details, please call the 6CPA Support Team (contact details at the end of this document).

- **What is the MedsIndex score and how do I calculate it?**

MedsIndex is a tool that measures a patient's medicine adherence by analysing a number of variables. While you can calculate this manually, you can also seek advice from your software vendor (dispensing) on how to calculate this.

There is also further information on the MedsIndex score on the 6CPA website – go to www.6cpa.com.au and then to the Resources section – Guides and Factsheets.

- **How do we transfer subsidised staged supply from one pharmacy to another?**

The cap of four patients applies to the individual pharmacy and cannot be transferred to another one.

- **Are there different claiming templates for the monthly Staged Supply Claim (which includes the initial patient data set) and the 6 monthly Follow up data collection?**

The Staged Supply claiming template currently available at www.6cpa.com.au contains all information required for the initial data collection. A follow up data collection template will be released in the coming months. You will need to attach the completed claiming template to your monthly claim through the 6CPA Registration and Claiming Portal.

CONTACT

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