Software (Group 3)

The project team would appreciate your feedback about the intervention software, so please take a few minutes to complete the following questionnaire. Information collected will be used for future development of the software. Thank you for your assistance.

**General**

* g1a: General Software Questions

Please choose the appropriate response for each item:

- I found the software easy to use.
- I found the intervention screen easy to access using 'Alt I' or the PROMISe icon.
- I found the help comments were practical.
- I found it easy to enter information into the intervention screen.
- I received sufficient training to use the software.
- I felt that the PROMISe system affected the speed of the computer.

* g5: What modifications to the software do you think would be beneficial?*

Please choose *all* that apply:

- A button on the dispensing screen to log a draft intervention for later completion.
- A more prominent reminder to complete draft interventions.
- The intervention details should be listed in the drug history.
- The software should display a patient follow up reminder.
- The number of D.O.C.U.M.E.N.T. intervention classifications should be increased.
- The number of D.O.C.U.M.E.N.T. intervention classifications should be decreased.

* g6:

Please choose the appropriate response for each item:

The statistics display on the intervention screen motivated me to perform and record interventions.

* g8f: FRED only: Did you view recorded interventions in the alternate patient history (Alt F2)?
Please provide comments

Please choose *all* that apply:

- Yes - I viewed interventions in the alternate patient history.
- No - I was not aware interventions were listed in the alternate patient history.
- No - I was not interested in viewing interventions in the alternate patient history.
- No - I did not know how to access the alternate patient history.

* g9:

Did you view the online reports via the website?

Please choose *only one* of the following:

- Yes
- No

[Only answer this question if you answered 'Yes' to question 'g9 ']

* g10: Did you find the online reports interesting?

Please choose the appropriate response for each item:

[Strongly Disagree, Disagree, Neutral, Agree, Strongly Agree]

* g11: Would a prompt about a specific health condition or a specific medication that changes every couple of months encourage you to undertake interventions?

Please choose *only one* of the following:

- Yes
- Maybe
- No

Make a comment on your choice here:

* g12: Please list any further comments or recommendations regarding the software.

Please write your answer here:
* g13: General views on recording interventions.

Please choose the appropriate response for each item:

<table>
<thead>
<tr>
<th></th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Neutral</th>
<th>Agree</th>
<th>Strongly Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td>I have a good level of clinical knowledge to perform clinical interventions.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I am confident in my ability to perform clinical interventions.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The trial increased my awareness of how many clinical interventions I perform.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The performing of clinical interventions increased my level of job satisfaction.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
The recording of clinical interventions increased my level of job satisfaction

<table>
<thead>
<tr>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Neutral</th>
<th>Agree</th>
<th>Strongly Agree</th>
</tr>
</thead>
</table>

* g14: Out of all the interventions you performed during the trial, what approximate percentage of those interventions did you record in the PROMISE software?

Please write your answer here:

|   |   |   |   |   |   |

g15: Considering all the interventions that required you to contact the doctor, please estimate what percentage of your recommendations were implemented.

Please write your answer here:

|   |   |   |   |   |   |

**Reminder Prompt**

Please choose the appropriate response for each item:

<table>
<thead>
<tr>
<th>The reminder prompt encouraged me to record interventions.</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Neutral</th>
<th>Agree</th>
<th>Strongly Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

I found the prompt annoying.

<table>
<thead>
<tr>
<th></th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Neutral</th>
<th>Agree</th>
<th>Strongly Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

r3: Please list any further comments regarding the reminder prompt.

Please write your answer here:

**Specific Prompt**

* s1: Proton Pump Inhibitor dose reduction prompt.

Please choose the appropriate response for each item:

<table>
<thead>
<tr>
<th>The Proton Pump Inhibitor dose reduction prompt encouraged me to perform this type of intervention.</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Neutral</th>
<th>Agree</th>
<th>Strongly Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

I found the Proton Pump Inhibitor prompt annoying.

<table>
<thead>
<tr>
<th></th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Neutral</th>
<th>Agree</th>
<th>Strongly Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
s6a: This prompt displayed every time a script for the PPI was processed, even when the issue had been discussed with the patient on a previous occasion. Which options would be preferable?

s6b: Options to turn off the prompt.
Please choose *all* that apply:
- An ongoing prompt that can be switched off for a patient.
- No ability to switch off a prompt.
- Restrict the prompt to a pharmacist's initials.

s6c: The option to have a regularly changing prompt.
Please choose *all* that apply:
- A prompt that changes regularly to minimise repetition.
- Restrict the prompt to certain times of the year.
- Restrict the prompt to certain public health events.
- Have the prompt coincide with NPS or similar pharmacy education.

*s3: Did you provide the consumer information leaflet to any consumers?*

Please choose *only one* of the following:
- Yes
- No

Make a comment on your choice here:

*s4: Did you provide the health professional information leaflet to any health professionals?*

Please choose *only one* of the following:
- Yes
- No

Make a comment on your choice here:

*s5: Please list any further comments regarding the specific prompt.*

Please write your answer here:
Submit your survey.
Thank you for completing this survey. Please fax your completed survey to: (03) 6226 8534.