

COMMUNITY PHARMACY IN HEALTH CARE HOMES TRIAL PROGRAM

Services offered by a Community Pharmacy under the Health Care Homes Trial

People with complex and chronic conditions often require a number of different medications to manage their conditions. Pharmacy plays a critical role in ensuring that these medicines work together safely and effectively and that patients understand the medicines' use.

The Community Pharmacy in Health Care Homes Trial Program helps support patients participating the Health Care Homes trial by offering them a range of patient-centred, coordinated medication management services tailored to their needs, delivered by their pharmacy of choice.

Once enrolled, the pharmacist and patient can work together to deliver a range of medication management services to help achieve the health care goals set out in the patient's Shared Care Plan, including:

- **Medicines Reconciliation**

A medicines reconciliation with a focus on education and helping patients to better manage their medicines;

- **Medication Management Plan**

The development of a Medication Management Plan (MMP), undertaken in collaboration with the patient and carer, Health Care Home and pharmacist. This will form part of the patient's Shared Care Plan;

- **Goal setting with follow up reviews**

Regular follow-up reviews with the patient (in consultation with the Health Care Home), to maximise continuity of care, ensure that the patient's medication goals are achieved and to improve chronic disease management. All patient tiers will receive three follow-up reviews over the remaining trial period; and

- **Additional flexible service options for Tier 2 and Tier 3 patients**

A 'supporting services' flexible category for Tier 2 and Tier 3 patients, allowing pharmacists to deliver a range of additional medication adherence and medication management services based on the unique needs of the patient and in full consultation with the patient's Health Care Home.

- **Collaboration and communication**

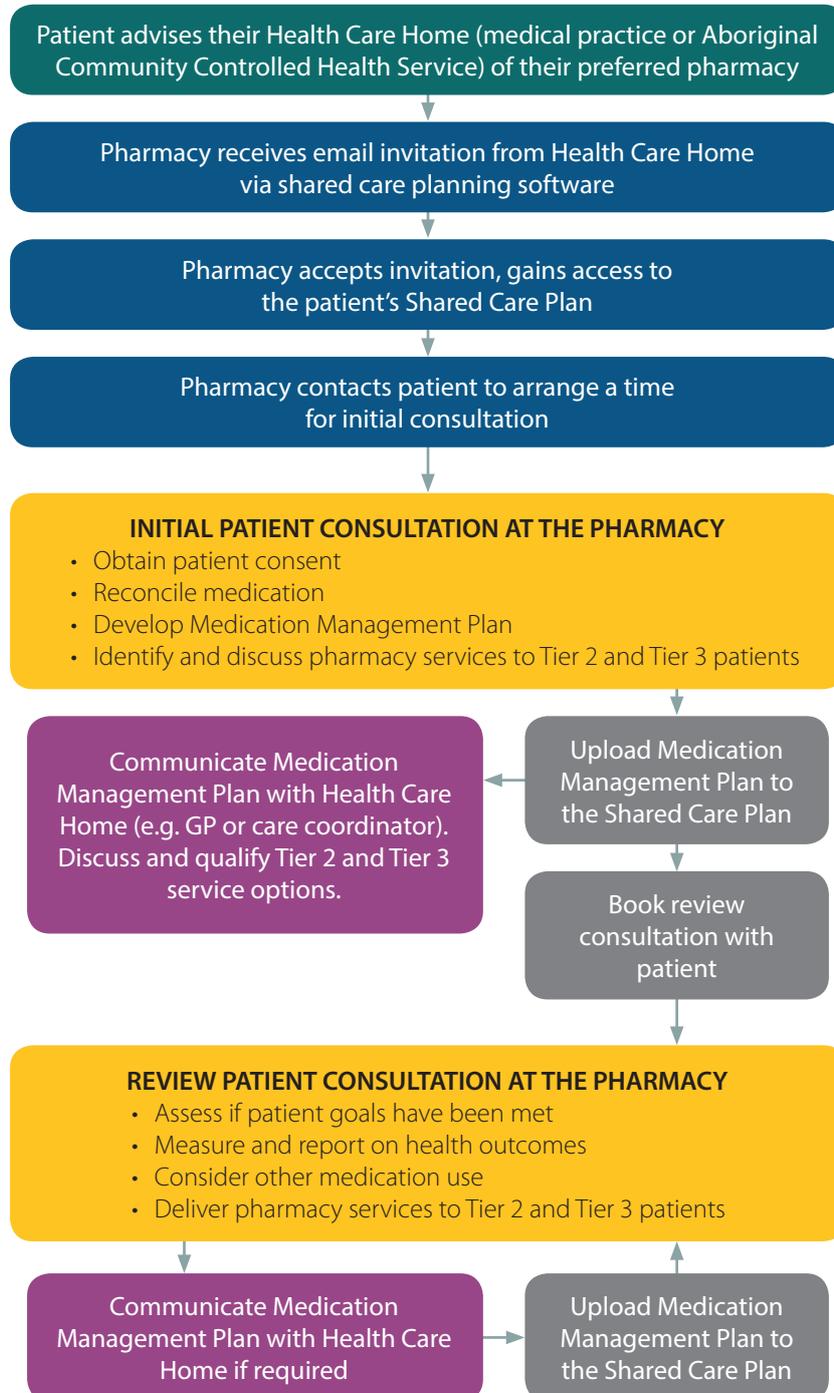
The Pharmacy and the Health Care Homes care team will work collaboratively to deliver the MMP, ensuring that the patient's medication goals are achieved and patients are supported through new change management and lifestyle approaches that could improve their ongoing care.

For more information you can contact your Health Care Homes Trial PHN Facilitator or email healthcarehomes@6cpa.com.au

Additional information and resources including the Program Rules and Guidelines are available on the 6th Community Pharmacy Agreement website 6CPA.com.au under the Medication Management Programs section.

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High Level Operational Workflow



Patient has three (3) review consultations over the duration of the Trial Program. The interval between each review is at the discretion of the pharmacy in consultation with the patient/carer and Health Care Home.