1. What is the Community Pharmacy in Health Care Homes Trial Program?

As a Health Care Home patient your practice has included your pharmacy as part of your care team to provide some additional support with the management of your medications.

We have arranged for an invitation to be sent to the pharmacy to participate as part of your Health Care Homes care team which allows the pharmacy to access and contribute to your ‘Shared Care Plan’.

2. What does this mean for me?

The pharmacist will sit down with you and put together an up-to-date medication list that is accessible to all relevant health professionals involved in your care.

The pharmacist can also discuss any concerns you have about your medication, or goals for treatment. These include; problems with your medication, questions about what your medications do, or anything else you would like to talk to the pharmacist about.

You will work with the pharmacist to develop a plan for your ongoing medication management, and communicate this to the doctor.

3. What do I need to do?

You don't need to do anything special.

The practice will provide you with an introduction and information letter for you to give to the pharmacy who will then organise a suitable day and time for your first appointment.

Rest assured, all information gathered in this appointment will be shared with yourself, your doctor and the care team.

Continue to engage with your care team, including your pharmacist, regarding your health.

4. What happens after my first appointment with the pharmacy?

An updated Medication Management Plan will be provided to you and shared with your Doctor and your Health Care Homes care team.

Your pharmacist will have discussed some goals with you and how to work towards these goals. They will coordinate with your care team to determine if you would benefit from any additional services.

As a patient in the Health Care Homes system, you are entitled to three further appointments with your pharmacist.

They will arrange for your next appointment where they will discuss your progress providing any additional support required as well as updating your Medication Management Plan.

And remember – you can always phone or drop in to speak with your Pharmacist along with your Doctor if you have any questions or concerns.