

# COMMUNITY PHARMACY IN HEALTH CARE HOMES TRIAL PROGRAM

## Pharmacy Introduction to Health Care Homes Clinic

Our pharmacy is participating in the Community Pharmacy in Health Care Homes Trial which supports Health Care Home Practices/ACCHS and their patients to benefit from patient centred, coordinated medication management services delivered by their community pharmacy in conjunction with their Health Care Home.

Our community pharmacy's role in a Health Care Home team includes a reconciliation of patient's medications and development of a collaborative Medication Management Plan, supported by regular follow-up reviews to maximise continuity of care.

### Key messages

#### 1. What is the Community Pharmacy in Health Care Homes Trial Program?

The Community Pharmacy in Health Care Homes Trial Program provides a collaborative approach to patients enrolled in a Health Care Home team by delivering patient-centred, coordinated medication management services.

Community pharmacy and the Health Care Home team will work together to deliver the Medication Management Plan and ensure the patient's goals are achieved. Additional pharmacy services may also be offered to Tier 2 and Tier 3 patients in consultation and collaboration with the Health Care Homes Practice or ACCHS.

#### 2. Our pharmacy is ready to accept Health Care Home patients

The Community Pharmacy in Health Care Homes trial has begun and our pharmacy is ready to accept patient Shared Care Plan invitations via the contact details listed below.

#### 3. Contact details of our pharmacy, including email address

#### 4. Someone from our pharmacy will contact the Practice

Someone from our pharmacy will contact your Practice soon to discuss how we can help your Health Care Home patients through the addition of coordinated medication management services delivered by our pharmacy through the Community Pharmacy in Health Care Homes Trial program.

### Discussion points

1. How will the clinic notify us that they would like to include our pharmacy as part of a new patient's Health Care Home team?
2. Who are the key contacts for Health Care Home queries within your clinic?
3. How would you like the pharmacy to communicate patient information (i.e. via electronic Shared Care Plan only, email notifications, phone calls, etc.)?
4. How can our pharmacy help to reach the shared goals of our patients?
5. Would you like the pharmacy to be involved in periodic clinical patient discussions?