

## BASICS FACTSHEET

## OVERVIEW

A Clinical Intervention is a professional activity by the pharmacist directed towards improving the quality use of medicines by patients. It may result in a recommendation for a change in the patient's medication therapy, means of administration and/or medication-taking behaviour.

Community pharmacists are highly trained health professionals who are in an ideal position to detect, resolve and document drug-related problems during the course of prescription-related activities, predominantly dispensing and counselling.

A Clinical Intervention must relate to a medicine and must be recorded using the D.O.C.U.M.E.N.T. classification system.

However, it does not include:

- generic medicine substitution;
- routine prescription-related counselling;
- CMI provision;
- or professional activities undertaken directed towards improving QUM during HMR, RMMR, Medscheck or Diabetes Medscheck services.

The PSA has developed [Standards and guidelines for pharmacists performing clinical interventions](#) to support pharmacists when performing and recording Clinical Interventions. It is the responsibility of the owner/manager of each Eligible Community Pharmacy to ensure all pharmacists, performing and recording Clinical Interventions on behalf of the participating pharmacy, abide by the definition of a Clinical Intervention as detailed in these standards and guidelines available at [www.6cpa.com.au](http://www.6cpa.com.au)

An incentive payment will be paid four times per year to an Eligible Community Pharmacy participating in this priority area that meets the PPI Programme requirements and Quality Care Pharmacy Program (QCPP) accreditation requirements when performing clinical interventions.

## ELIGIBILITY AND REGISTRATION

To be eligible to participate and receive incentive payments for this priority area an Eligible Community Pharmacy must:

- be a Section 90 Pharmacy;
- be accredited by an approved Pharmacy Accreditation Program (such as QCPP);
- agree to publicly display and comply with the Community Pharmacy Service Charter and Customer Service Statement;
- register via the **6CPA Registration and Claiming Portal** at [www.6cpa.com.au](http://www.6cpa.com.au);
- meet the PPI Programme requirements (detailed in the [PPI Programme Specific Guidelines](#)); and
- submit a valid claim via the 6CPA Registration and Claiming Portal at [www.6cpa.com.au](http://www.6cpa.com.au) for Clinical Interventions no later than the due date specified for the relevant eligible Claiming Period.

***It is important that an Eligible Community Pharmacy's registration is maintained and updated as required (PBS approval number changes, PPI selections, etc) as this may affect your PPI eligibility and payments. Contact the 6CPA Support Team to update your pharmacy registration details.***

## RECORDING AND CLAIMING

An Eligible Community Pharmacy should ensure a data collection system is in place to record the total number of clinical interventions delivered under the D.O.C.U.T. components of the D.O.C.U.M.E.N.T. classification system. This total number is to be entered on the Claim form and lodged no later than the due date specified for the relevant eligible Claiming Period.

To assist with claiming refer to [How to claim for PPI on the 6CPA Registration and Claiming Portal](#) user guide and the [DAA and Clinical Intervention claiming factsheet](#) available at [www.6cpa.com.au](http://www.6cpa.com.au)

For further information, refer to the [PPI Programme Specific Guidelines](#)

## QCPP ACCREDITATION REQUIREMENTS

Eligibility for each PPI priority area is linked to meeting specific requirements within the quality standard (such as QCPP). The table below details the requirements within the quality standard that must be met to be eligible for this incentive payment.

CLINICAL INTERVENTIONS	
QCPP Requirement	What you need to do
<b>P2H</b> Clinical Interventions Policy	<input type="checkbox"/> Review the <b>P2H</b> Clinical Interventions Policy and <b>T2G</b> Clinical Interventions Checklist <input type="checkbox"/> Develop your clinical interventions policy <input type="checkbox"/> Develop your recording system using the D.O.C.U.M.E.N.T. classification system (either paper-based or electronic)
<b>T2G</b> Clinical Interventions Checklist	<input type="checkbox"/> Perform and record clinical interventions, adhering to your policy <input type="checkbox"/> Collate the total number of D.O.C.U.T. clinical interventions <input type="checkbox"/> Report data to the Guild four times a year

## CONTACT

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